

## RMA FIELD DESTROY PROCEDURE

1. You will receive an RMA confirmation sheet, with your Kuzco Lighting RMA number, when the RMA has been accepted.
2. The RMA confirmation sheet will indicate that all RMA items listed will be required to be field destroyed.
3. Before field destruction, please remove all of the product identification & certification labels, from the Kuzco products. (Partial labels will be accepted if they are torn.)
4. Thoroughly destroy all of the Kuzco products listed on the RMA confirmation sheet.
5. Attach all of the product identification & certification labels to the RMA confirmation sheet (use separate sheets of paper if necessary) and, using a pen, please put a line through each individual label to render it invalid.
6. Please sign and date the RMA confirmation sheet to confirm that the field destruction of the fixtures has been completed.
7. Return the completed RMA confirmation sheet, with the product identification & certification labels, to Kuzco Lighting by regular mail delivery (**19054 - 28th Avenue, Surrey BC, V3S 6M3**), fax (**604-538-7198**), or email ([rma@kuzcolighting.com](mailto:rma@kuzcolighting.com)).
8. Upon receipt of the completed RMA confirmation sheet, with the product identification & certification labels, your credit will be issued. (*Debit Memos will NOT be accepted.*)

**(Please see the attached example of a completed RMA confirmation sheet.)**

**Example of a completed Kuzco RMA confirmation sheet:**

**KUZCO**  
L I G H T I N G

19054 28th Avenue  
Surrey, BC, Canada  
V3S 6M3

T: 604-538-7162  
T: 1-855-85-KUZCO  
F: 604-538-7196  
W: kuzcolighting.com

**RMA**

NO.: 1234

ISSUE DATE: June 11, 20\*\*

**TO: Kuzco Customer**  
1234 Customer Street  
Surrey, BC

**RMA COMMENTS:**  
PLEASE FIELD DESTROY.

*Kuzco Customer*  
*June 12, 20\*\**  
(Customer Signature & Date)


604-555-2222

ItemCode	Description	OrigSO	Qty	Reason
48281S	1LT PNT, CASTING BN STEEL HEAD	-0	1	DEFECTIVE SOCKET

(Partial Labels will be accepted)

ITEM NO.: 48234W-20\*\*  
DATE: 2011-03  
MADE IN CHINA

KUZCO LIGHTING INC.  
CEILING MOUNTS  
120V/142-200W MAX WATT  
Model No. 2-540304-200W  
ETL Control Number 2122622  
Certified to CAN/CSA c22.2 No.250.0  
Conforms to UL 1598 2012-07



**IMPORTANT NOTICE:**

MATERIAL MUST BE RETURNED WITHIN 60 DAYS FROM THE DATE SHOWN ABOVE FOR CREDIT TO BE ISSUED. FAILURE TO MEET THIS DEADLINE WILL RESULT IN CREDIT BEING DENIED.

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TO SCHEDULE A PICK UP, PLEASE SEND ALL MEASUREMENTS TO YOUR SALES REP.

**ATTACH A COPY OF THIS PAPERWORK ON ALL RETURNED PRODUCTS BEFORE SHIPPING**